

# Insurecom

## Sterling Select challenge the Insurecom Consulting Team

Insurecom Consulting experts were recently called upon by Sterling Select brokers who found they were becoming more restricted by their business process and challenged our Consulting Team help them get the most out of their TAM system.

The firm had become increasingly reliant on paper files and their daily new business, renewal, claims and accounting processes are becoming progressively time consuming and open to mistakes and omissions.

Jessica Simpson, of Sterling Select said: “We learned so much about the system and how to get it working for us, so many buttons we now know what they do and are saving us time, paper and the effort of filing. Basic all around efficiency and increased profitability.

“Our claims system has improved. Now both of us can deal with something and just leave notes for the other to access – no more bulky claim file. Accounts have also improved no end.

“We are very grateful for the big time saving tips and all the little ones which actually save even more time than the big ones overall.

“All those weird little quirks about the system that use to frustrate me, I now understand why they are there and how to get them working for me rather than against me. We would definitely use another day like this and recommend it to others.”

If you think you could benefit from a day of challenging the Consulting Team then give us a call on **01273 852110** or email [consulting@insurecom.co.uk](mailto:consulting@insurecom.co.uk).

On the day consultant will be on hand to answer any questions, give on the spot training and advice and identify the aspects of your company's system and process that are most in need of improvement.

These days are aimed at helping customers with 10 or less seats that need immediate and direct help as opposed to needs analysis and ongoing action plans.

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**Editors Notes**

Insurecom is a leading provider of tailored technology and infrastructure solutions for the general insurance industry. Insurecom products connect general insurers to intermediaries and intermediaries to consumers.

Close to 1 in 5 general insurance intermediaries now relies solely on Insurecom software.

Our products include the groundbreaking agencyPlus and CarbonASP, and the established tamUK, tamXpress and quoteXpress.

Insurecom also runs InsureServe Marketing to harness customer buying power to broker exclusive deals.

Insurecom is fully Polaris integrated.